

Serial No.: 09/437,414  
Filed: November 10, 1999  
Group Art Unit: 2645

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Date: January 14, 2008

Mail Stop Amendment  
COMMISSIONER OF PATENTS  
PO Box 1450  
Alexandria, VA 22313-1450

Attorney Docket No.: CONCERTO-500AX

Sir or Madam:

In re application of: Aleksander Szlam

Entitled: Dynamic and Interdependent Processing of Inbound and Outbound Communications

Transmitted herewith is an **amendment** (9 PGS) in the above-identified application. The following checked items are applicable:

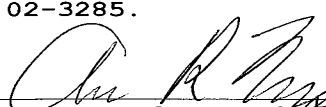
[X] Other: Exhibit 1: Signed Oath and Declaration (6 pgs)  
Exhibit 2: Un-Signed Oath and Declaration (5 pgs)  
Exhibit 3: Un-Signed Oath and Declaration (5 pgs)

CLAIMS AFTER AMENDMENT:	MINUS PRIOR PAID CLAIMS:	EQUALS PRESENT EXTRA CLAIMS:	RATE:	ADDITIONAL FEE:
Independent 3	- 3	=	x \$200.00 =	
Total 9	- 20	=	x \$50.00 =	
[ ] Multiple Dependent Claims (1st presentation)			+ \$360.00 =	
SUBTOTAL ADDITIONAL CLAIM FEE				
Small Entity filing, divide by 1/2.				
TOTAL ADDITIONAL CLAIM FEE				

[X] No additional claim fee.

[X] In the event a Petition for Extension of Time is required by this paper and not otherwise provided, such Petition is hereby made and authorization is provided herewith to charge Deposit Account No. 02-3285 for the cost of such extension.

[X] The Commissioner is hereby authorized to charge payment of any additional filing fees under \$1.16 associated with this communication or credit any overpayment to Deposit Account No. 02-3285.

  
Attorney of Record, Andrew R. Martin Esq.  
Registration No. 45,413